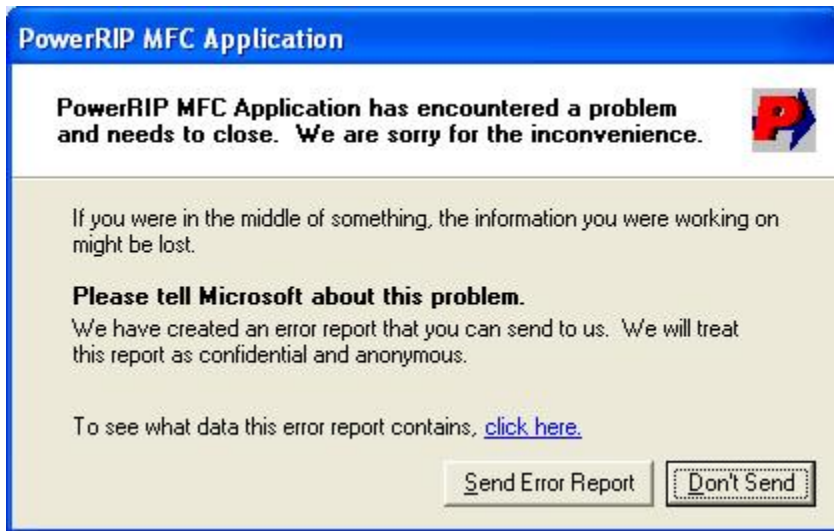


MultiRIP

PowerRIP MFC Application Error: Turn off Anti-Virus and Permission-Based Software.

Problem: After installing the MultiRIP software, the following error message comes up and prevents the RIP from even opening up. What is the problem?



Potential Solution: This error is most likely caused by your antivirus software preventing the MultiRIP installer from doing a proper install. Thus, the software will not load properly. We strongly recommend that you turn off your antivirus software before installing the software. Usually, you have an icon in the bottom right of your screen that will provide you access to turn the antivirus software off.



If you have already installed the software, you will have to uninstall the MultiRIP software, turn off the antivirus software and then install MultiRIP.

In rare cases, an antivirus software will prevent MultiRIP software from even operating properly even after it is installed. Kaspersky antivirus software is an example of one that prevents MultiRIP from working

properly. We have tried several settings inside this antivirus software and we could not figure out a way for both softwares to run properly. Thus, you cannot run the Kaspersky software on the same computer that you are running the MultiRIP software. Below is a screen shot of the Kaspersky software.

