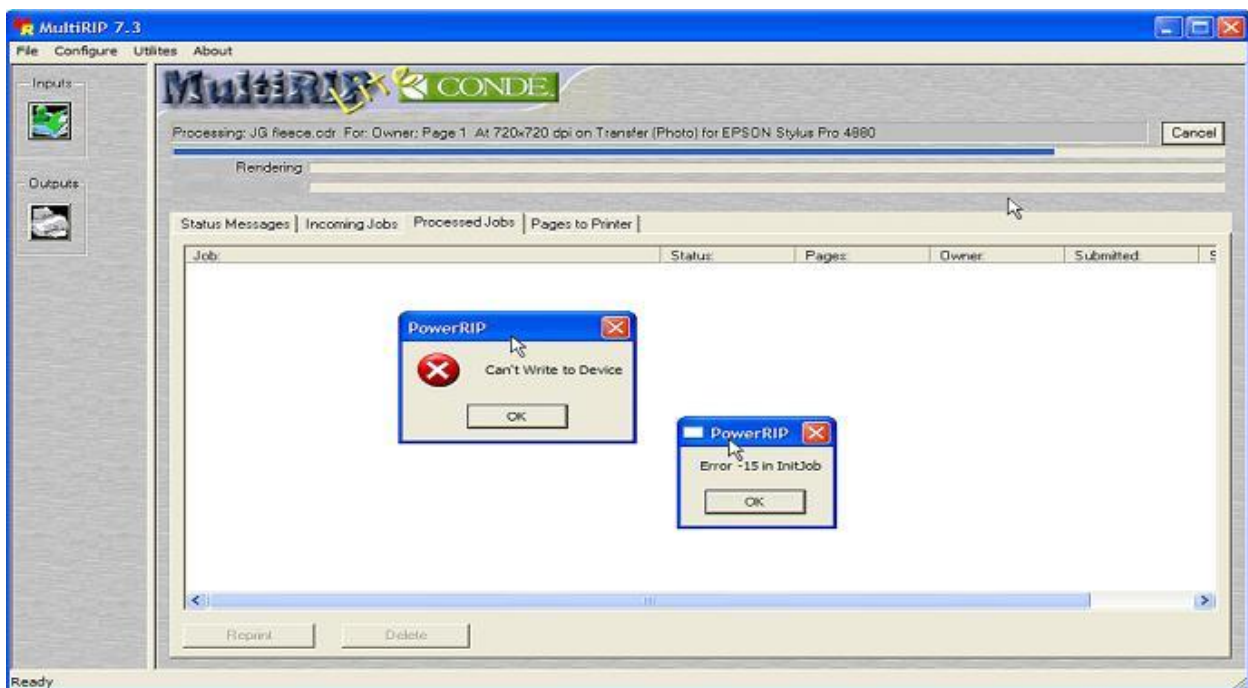


# MultiRIP

## ERROR: How to Resolve the Error Messages “Can’t Write to Device” or “Error 15 in InitJob”

There has been a recent Windows XP update that has affected a small percentage of computers that is making the MultiRIP build not process a job all the way through. The user may see either an error message that says "Can't Write to Device" or "Error 15 in InitJob" as shown below.



This is also the same error message that shows up when you don't properly uninstall the software before upgrading to the newer version of the software. We can't stress enough how important it is to follow the uninstall steps completely.

**NOTE:** If you are not sure what exactly are the instructions for uninstalling the software, please watch this short video or read the PDF file that is linked below.

- Video Instructions - <http://www.youtube.com/watch?v=T8KbFeWRuCc>

- PDF Instructions - <http://www.multirip.com/manual/UpgradeMultiRIP.pdf>