



Why do I get an FontName Error Message Printed Out?

Because not all fonts are designed to be postscript compatible, any MultiRIP product may print an error message that looks like the following:

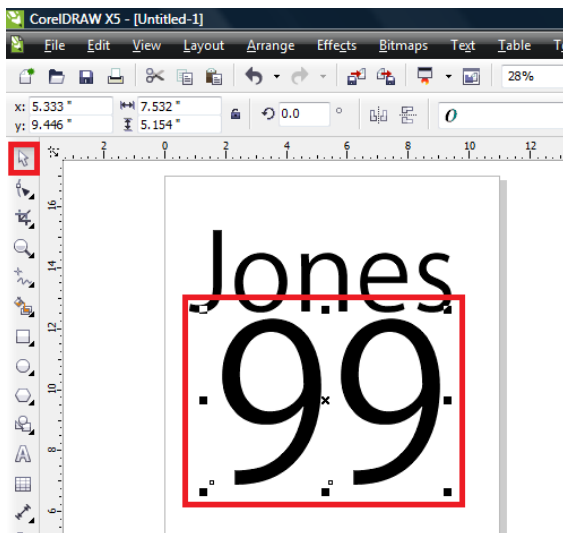
```
ERROR: undefined
OFFENDING COMMAND: get

STACK:

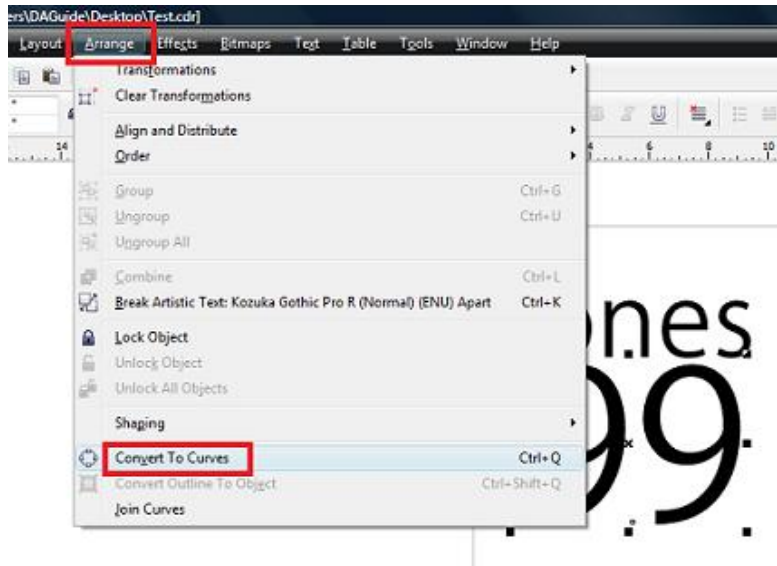
/FontName
-dictionary-
-dictionary-
/FontName
```

This error message is typically found in vector-based software programs (i.e. CorelDraw, Illustrator,..). To be able to print this font using a postscript printer, you will need to convert the font to curves. Please follow the instructions below to convert the font to curves in CorelDraw:

1. Open the artwork file in CorelDraw. Select the font with the Picker Tool.



2. Click on the Arrange menu and select Convert to Curves.



3. Then try to print the artwork to the RIP. By doing this, the font will be converted into an vector object and will be able to be processed by the RIP.

For additional technical support information, please visit the Frequently Asked Questions page (www.multirip.com/faq.html) or contact your Distributor.