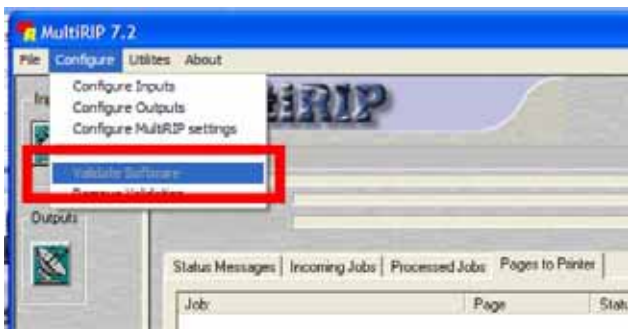


MultiRIP

Why can't I get an Activation Code?

GENERAL INFORMATION

In order to remove the PowerRIP watermark from your prints, you will need to validate your software. In order to validate your software, you will need your 16-digit Product Code and the unique User Code that is automatically generated when you install your software. The User Code can be found by going into the MultiRIP Interface (i.e. the window that launches when you print something). Click on the Configure link located at the top left portion of the Interface and go to Validate Software.



This will open a new window that has your User Code and place for you to put a Validation Code. In order to get the Validation Code, you will need to follow the validation Instructions as laid out on Page 9 of the PDF linked here – www.multirip.com/manual/Install_Validate.pdf.

Problem: When you go to validate your software by using the iProof Systems' website, you put your Product Code and User Code into the form only to receive an error message.

Potential Answer #1: Did you install the correct version of your software?

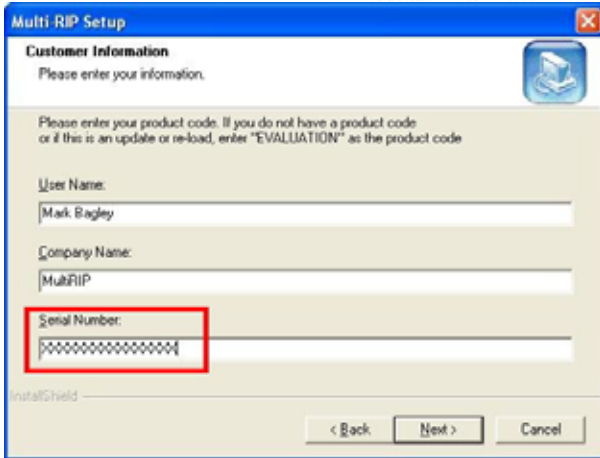
It is important to understand that your 16-digit Product Code is designed specifically for the version of the software you purchased. If you install either the Full version of the software (that includes the ability to print screen printing film positives) and your code is for the Lite version, you will receive an error message. The easiest way to determine if you have the correct version of the software installed is to print something from the MultiRIP Stylus Pro x800 printer and go into the Advanced Settings. Scroll down to Media Type and see if there is a list of Film Positives available. Only the Full version of the software should have these installed.

To make sure you install the correct version, just place your 16-digit Product Code in the Serial Code field during the installation process.

For up-to-date information, please visit the online User Forum at www.multiripusers.com.

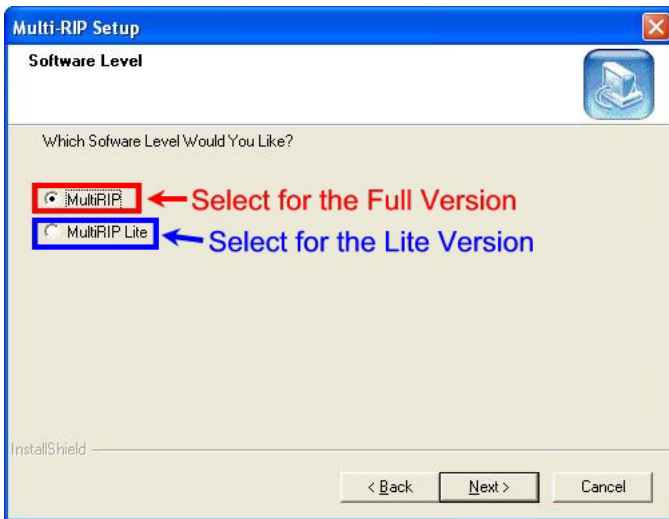
Updated on 6/20/2007

MultiRIP



The screenshot shows the 'Multi-RIP Setup' dialog box with the 'Customer Information' tab selected. The window title is 'Multi-RIP Setup'. Below the title bar, there is a 'Customer Information' section with the instruction 'Please enter your information.' and a printer icon. Below this, there is a note: 'Please enter your product code. If you do not have a product code or if this is an update or re-load, enter "EVALUATION" as the product code.' The form contains three text input fields: 'User Name:' with 'Mark Bagley', 'Company Name:' with 'MultiRIP', and 'Serial Number:' with a series of question marks. The 'Serial Number' field is highlighted with a red rectangle. At the bottom, there are 'Back', 'Next >', and 'Cancel' buttons, and the 'InstallShield' logo.

If you leave "EVALUATION" in the Serial Number field, you will need to make sure that you select the correct version of the software. If you put your Product Code in the screen above, you will not be asked which printer and version of software you want to install.



The screenshot shows the 'Multi-RIP Setup' dialog box with the 'Software Level' tab selected. The window title is 'Multi-RIP Setup'. Below the title bar, there is a 'Software Level' section with the question 'Which Software Level Would You Like?' and a printer icon. There are two radio button options: 'MultiRIP' (selected) and 'MultiRIP Lite'. A red arrow points to the 'MultiRIP' option with the text 'Select for the Full Version', and a blue arrow points to the 'MultiRIP Lite' option with the text 'Select for the Lite Version'. Both radio buttons are highlighted with red and blue rectangles respectively. At the bottom, there are 'Back', 'Next >', and 'Cancel' buttons, and the 'InstallShield' logo.

Potential Answer #2: Are you using the correct registration for to get a Validation Code?

The other potential issue is that there are two different registration forms for the Full and Lite versions of the software. After you fill out complete your company's information in the form and select the MultiRIP software, you will see the following form. At the top of the form, you will see where there is a link for MultiRIP Lite form. If you don't click on this link and try to get your activation code, you will get an error message.

For up-to-date information, please visit the online User Forum at www.multipusers.com.

Updated on 6/20/2007

MultiRIP

PowerRIP 2000 Professional, PowerRIP 2000 LT Professional Version 6 Microsoft Internet Explorer

File Edit View Favorites Tools Help

MultiRIP Validation

For MultiRIP Lite click [here](#) ← Click to Access Lite Form

To validate MultiRIP, please follow these 3 steps.

1. From the PowerRIP program click on **Configure** then click on **Validate Software**. At this point, you will be presented with a User Code and prompted for an Activation Code. To get the Activation Code do step 2.
2. Enter your **Product Code** enclosed in your software and **User Code** from the MultiRIP program into the fields below. You will be presented with an **Activation Code**.
3. This Activation Code should then be entered into the Activation Code field of the MultiRIP program.

The code entry below is for the Full version only, see above link for Lite code entry.
ALL codes are CASE sensitive.

Please enter your **Full version Product Code**

Please enter your User Code:

Do not click "submit" more than one time.

Done Internet

For up-to-date information, please visit the online User Forum at www.multiripusers.com.

Updated on 6/20/2007