

MultiRIP

The System is on a Secured Network, but the RIP Crashes Immediately... Why?

MultiRIP Hybrid uses an Install Wizard to write files to your computer's System32 folder on your C:\Drive. In some cases (especially on networks at schools, military bases or government agencies), there are programs and restrictions that allow the user to have the rights to install a program to write files to the System32 folder. What typically happens in this case is the MultiRIP Interface window will crash immediately upon opening and will not allow the user to validate the software. In order for the Install Wizard to properly install the software, you need to make sure the following:

1. Before you begin the install process, you are logged in as the Administrator.
2. Turn off all anti-virus software and any permission based software programs that will restrict the access listed below.

If you are already experiencing the problem described above, then here are the steps you should take to properly remove the software and reinstall it.

1. Remove the existing MultiRIP software (since it is a bad install) based on these instructions:

How can I properly uninstall the MultiRIP on my computer to update it with the latest version? Also used when updates on your computer firmware lead to error messages in MultiRIP.

[Web Page](#)

2. Restart the computer
3. Verify when the computer comes up that the user has administrative rights.
4. Check the System32 folder to make sure that it is set to Read / Write permission. Right click over the System32 folder in Windows Explore and go down to Properties.
5. Disable any anti-virus or permission based software program.
6. Go through the install process by following these instructions:

What are the steps to installing MultiRIP hybrid RIP? (Installation Instructions)

[PDF Answer](#) | [Video](#)

7. Restart the computer
8. Go through the validation process by following these instructions:

How do I remove the PowerRIP watermark (i.e. validate) from my prints?

[PDF Answer](#) | [Video](#)

9. Then run a test print.

By following these steps and verifying that the user has the properly permissions, the MultiRIP software should install properly.

For additional technical support information, please visit the Frequently Asked Questions page (www.multirip.com/faq.html) or contact your Distributor.