

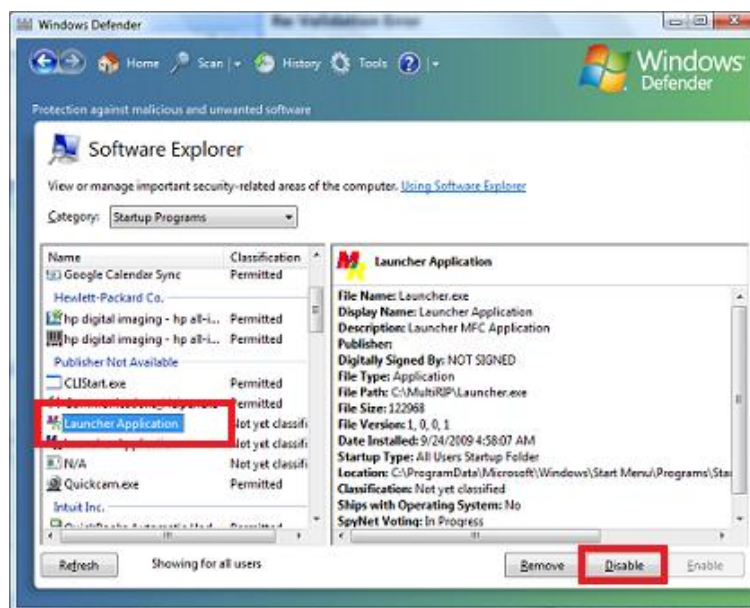
# MultiRIP Film

## I Lose My Validation When I Switch Users / Computer Profiles

To validate MultiRIP Film, you will need to use your 16-digit Product Code and your 6-digit User ID Code. The User ID Code is automatically generated when you install the software on your computer for the first time. There is a hidden validation folder on your C:\Drive of your computer that stores the User ID Code.

The two primary ways for your User ID Code to change are if the hidden validation folder is deleted or the computer hard drive is reformatted. However, depending on how your operating system treats different users (or separate login profiles), it may view the software as being installed on a new computer. Thus, we recommend that when you install the MultiRIP Film software you are logged into the computer as an Administrator. For most operating systems, this will be the program to be used by all users without treating it differently.

If installing the software on the Administrator login does not work, then you will want to make sure that you prevent the auto launcher for starting up when you log into the other user. To do this, you will want to launch your Control Panel and find the area that controls your Start-Up Programs. Below is a screen shot from a Vista operating system:



For additional technical support information, please visit the Frequently Asked Questions page ([www.multirip.com/faq.html](http://www.multirip.com/faq.html)) or contact your Distributor.